

OIT Modernization Strategy

The mission of the Office of Information and Technology (OIT) is to collaborate with our business partners to create the best experience for all Veterans.



Stabilize and Streamline Processes



Eliminate Material Weaknesses



Institutionalize New Capabilities

OIT's three goals drive our strategy and outcomes. They are enduring and will continue to frame our plans for 2018 and beyond.



Transparency



Accountability



Innovation



Teamwork

OIT approaches everything through our core values—values we aspire to embody—every day, in every project, for every Veteran.

- » **Transparency:** We share our successes and our failures. We share in the journey, not just the outcome.
- » **Accountability:** We own the issues within our environment and our organization. And we hold ourselves accountable to improve and adopt transparency in our progress along the way.
- » **Innovation:** We ask “why not” and “what if” when we look at our environment and Veterans’ needs, and identify opportunities to change things for the better.
- » **Teamwork:** We work for the success of the team, not the glory of the moment. We focus on outcomes and we work together.

We are changing the way we procure services by taking a “**buy first**” approach to new systems, getting out of the business of building our own applications, and relying more on **cloud, managed and shared services, and commercial-off-the-shelf (COTS)** products. To be successful we will need to focus on:

Managing Data

We are defining authoritative data sources and ensuring data is consistent and secure across VA so we can better leverage our vast data stores, improve data-driven decision making, and simplify the way Veterans interact with VA platforms.



Migrating to the Cloud

We are migrating infrastructure and applications to commercial cloud providers to reduce operational costs and increase flexibility, allowing us to deliver services to Veterans more quickly and reliably.



Improving Cybersecurity

We are developing an enterprise cybersecurity risk management framework, based on industry best practices, to stay at the forefront of protecting Veteran information from cyber threats.



Digitizing Business Processes

We are upgrading VA's customer-facing digital tools to give Veterans easier access to their care and benefits, and using new technologies and services to streamline our internal business processes.



Decommissioning Legacy Systems

We are moving critical functions from outdated and difficult to sustain platforms, into more modern systems that operate at lower maintenance costs. This cost savings will be reinvested in projects to improve services for all Veterans.



OIT's five modernization priorities are built on transformation. They facilitate a modern IT infrastructure that supports OIT's vision of becoming a world-class organization that provides a seamless, unified Veteran experience through the delivery of state-of-the-art technology.

VA



U.S. Department of Veterans Affairs
Office of Information and Technology

