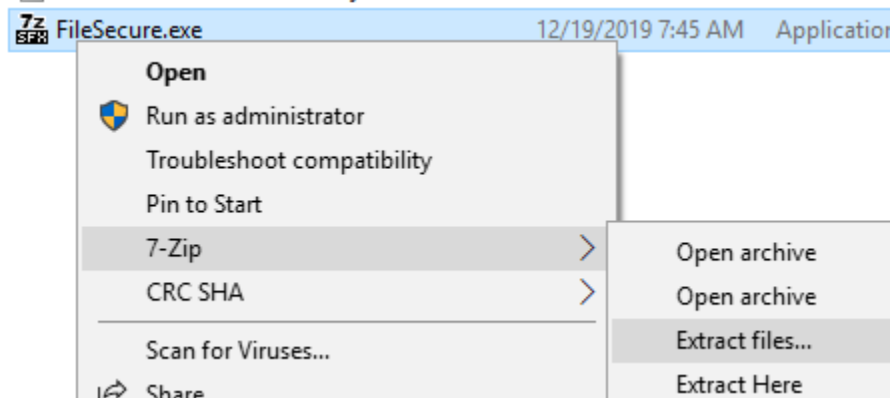


Generic File Secure – Scenarios and Work Arounds

1. **An admin user running the application that's installed on a server via RDP**
 - a. This configuration works but only if the user right clicks on the executable and selects 'Run as administrator'.
2. **A non-admin user running the application that's installed on a server via RDP**
 - a. This scenario does not work. The GFS application splash screen appears but the application will not launch. Additionally, right clicking and trying to 'Run as administrator' does not work.
3. **A non-admin user attempting to run the application on their local machine where the application was installed by an admin in the default location**
 - a. This scenario does not work. The GFS application splash screen appears but the application will not launch.
4. **A non-admin user unzipping the application to a non-system folder on their local machine and attempting to run**
 - a. This configuration works without issue. Instructions are below.

To install to your local machine in a location other than the default 'C:\Program Files (x86)'

- Save FileSecure.exe to your desktop.
- Right click on the FileSecure.exe, select 7-Zip -> Extract files and save to a folder on your local drive.



- Once the files are un-zipped, go to the location where 7-Zip unpacked the files, go to the FileSecure folder, and run the file Chia.FileSecure.exe. This will launch the GFS application.

