



# Gear View QC

## Installation and Setup Guide

LX-DOC-GVQC2.3.1-IN-EN-REVB

# Regulations and Compliance

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## Download the Gear View QC setup program

To download the Gear View QC setup program to the host computer, complete one of the following options.

- From a browser, go to the URL provided by your support representative. On the Download page, click the link. If prompted, specify a destination directory and click OK.
- Insert the Gear View QC installation disc into the CD-ROM drive of the host computer. In Windows, copy the installation directory from the CD-ROM to the host computer

## Install the Gear View QC service

To install the Gear View QC service, complete the following steps.

1. Navigate to the *GEARView QC Service* folder, and then double-click *setup.exe*.
2. If the Windows UAC prompt appears, click **Yes**.
3. In the **Select the language** dialog box, select a language in the list and then click **OK**.
4. In the **Welcome to the InstallShield Wizard for GEARView QC Server** dialog box, click **Next**.
5. On the **License Agreement** page, scroll to the bottom of the license agreement and click **Yes**.
6. On the **Select Features** page, complete one of the following options.
  - To install a new SQL database, select all features and click **Next**.
  - To use an existing or remote database, clear the **Microsoft SQL Express 2008** check box, click **Next**, type database details, and then click **Continue**.
7. If no message appears, skip to the next step. If the message, **The installation process has detected that a compatible version of SQL Server has already been installed** appears, click **OK**, and then complete the following substeps.
  1. In the **Database server that you are installing to** list, select or browse for a database.
  2. Under **Connect using**, click an authentication method.
  3. In the **Name of database catalog** box, browse for the catalog.
  4. Click **Next**.
8. On the **Ready to Install the Program** page, click **Install**.

**Note:** If prompted, follow the on-screen instructions to install any missing requirements or prerequisites.

9. On the **InstallShield Wizard Complete** page, click **Yes, I want to restart my computer now**, and then click **Finish**.

## Install the Gear View QC client

To install the Gear View QC client, complete the following steps.

1. Navigate to the *GEARView QC Client* folder and double-click *setup.exe*.
2. If the Windows UAC prompt appears, click **Yes**.
3. In the **Select the language** dialog box, select a language in the list and click **OK**.
4. In the **Welcome to the InstallShield Wizard for Gear View QC Client** dialog box, click **Next**.
5. On the **License Agreement** page, scroll to the bottom of the license agreement and click **Yes**.
6. On the **Ready to Install the Program** page, click **Install**.

**Note:** If prompted, follow the on-screen instructions to install any missing requirements or prerequisites.

7. On the **InstallShield Wizard Complete** page, click **Finish**.

## License Gear View QC

To license Gear View QC, complete the following steps.

1. To launch the Gear View QC client program, double-click the **GEARView QC desktop** icon.
2. In the **GEARView QC License** dialog box, in the **System ID** box, note the system ID.
3. To obtain a license key, send an email to [key-pacsgear@hyland.com](mailto:key-pacsgear@hyland.com). In the body of the email, type the site name, city, state or province, country or region, product name, system ID, and department or workstation.
4. When you receive your license key, enter it in the **License key** box.
5. To install a demo, select the **Activate demo** check box. In the **Month**, **Date**, and **Year** boxes, type the expiration date that was included with your license key.
6. Click **OK** to display the **Log On** dialog box.

## Log in for the first time

After you license Gear View QC, the Log On dialog box appears. To log in, complete the following steps.

1. In the **User name** box, type `admin`.
2. Leave the **Password** box blank.
3. In the **Server** box, accept the default value of `localhost` or type the IP address of the PC on which you installed the Gear View QC server.
4. In the **Port** box, accept the default value of `8000`, type the port number of the PC on which you installed the Gear View QC server, and then click **OK**.