

Feith BridgeLogiQ
Feith Systems and Software, Inc.
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10/01/2010

Voluntary Product Accessibility Template

The purpose of the Voluntary Product Accessibility Template is to assist Federal contracting officials in making preliminary assessments regarding the availability of commercial Electronic and Information Technology products and services with features that support accessibility. Feith Systems & Software Inc. will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, "e.g., equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Name of Product: Feith BridgeLogiQ. BridgeLogiQ by Feith Systems and Software, Inc. delivers the most versatile, user-friendly business process management functionality in one integrated solution. From its Web form data capture method, to comprehensive document management, to robust workflow and records management, Feith furnishes its BridgeLogiQ user enterprise-wide functionality and scalability, while also promising effortless integration with an organization's legacy applications.

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| Guideline | Applicable | Compliance |
|---|-------------------|--------------------------|
| §1194.21 - Software Applications/Operating Systems | Applicable | Supports with exceptions |
| §1194.22 – Web-based Intranet and Internet Information and Systems | Applicable | Supports with exceptions |
| §1194.23 - Telecommunications Products | Not Applicable | - |
| §1194.24 - Video and Multimedia Products | Not Applicable | - |
| §1194.25 – Self-Contained, Closed Products | Not Applicable | - |
| §1194.26 - Desktop and Portable Computers | Not Applicable | - |
| §1194.31 - Functional Performance Criteria | Applicable | Supports with exceptions |
| §1194.41 - Information, Documentation, Support | Applicable | Supports |

Section 1194.21 Software Applications and Operating Systems - Detail

| Criteria | Supporting Features | Remarks and explanations |
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| <p>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</p> | <p>Supports with exceptions</p> | <p>All user interface controls in Feith BridgeLogiQ can be controlled via the keyboard with minor exceptions including: Selecting file cabinets and placement of digital signatures.</p> |
| <p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p> | <p>Supports</p> | <p>Feith BridgeLogiQ does not disrupt or disable Windows operating system accessibility features such as filter keys, toggle keys, sticky keys, and the on-screen keyboard.</p> |
| <p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p> | <p>Supports</p> | <p>Feith BridgeLogiQ exposes focus through the Microsoft Active Accessibility (MSAA).</p> |

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| <p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p> | <p>Supports</p> | <p>Feith BridgeLogiQ provides information about user interface elements through MSAA.</p> |
| <p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p> | <p>Supports</p> | |
| <p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p> | <p>Supports</p> | <p>Feith BridgeLogiQ provides text content and text input caret location through the MSAA.</p> |
| <p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p> | <p>Supports</p> | |
| <p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p> | <p>Supports</p> | <p>Feith BridgeLogiQ does not use animation.</p> |
| <p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p> | <p>Supports with exceptions</p> | <p>Feith BridgeLogiQ uses colors to display ascending or descending sort status.</p> |

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| <p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p> | <p>Supports</p> | <p>Feith BridgeLogiQ allows users to choose from a limited selection of pre-configured color and contrast settings, and also permits users to create their own foreground and background color combinations, using the operating system color palette.</p> |
| <p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p> | <p>Supports</p> | <p>Flashing and blinking text and objects are not used in the Feith BridgeLogiQ user interface.</p> |
| <p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p> | <p>Supports</p> | <p>Feith BridgeLogiQ allows authors to add form controls, including tooltip information for labeling the control as well as supplying other required information.</p> |

Section 1194.22 Web-based Internet information and applications - Detail

| Criteria | Supporting Features | Remarks and explanations |
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| (a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content). | Supports | The Feith BridgeLogiQ provides the ability to use text equivalents for non-textual information, such as graphics and images. |
| (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation. | Supports | Feith BridgeLogiQ is capable of displaying multimedia equivalents that are part of an embedded media player's accessibility feature set. |
| (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup. | Supports | The use of color for conveying information in Feith Web forms is controlled by the author. |
| (d) Documents shall be organized so they are readable without requiring an associated style sheet. | Supported | Using Internet Explorer, when an operator clicks on Tools at the top of the page, clicks on Internet Options, clicks on Accessibility, and then checks all three boxes under the Formatting tab, the BridgeLogiQ pages are still readable with the style sheets turned off. |
| (e) Redundant text links shall be provided for each active region of a server-side image map. | Supports | The use of text links for each active region in Feith Web forms is controlled by the author. |
| (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape. | Supports | Client-side image maps may provided except where regions cannot be defined with an available geometric shape. |
| (g) Row and column headers shall be identified for data tables. | Supports | Feith BridgeLogiQ uses standard database software that allows authors to indicate row and column headers. |

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| <p>(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.</p> | <p>Supports</p> | <p>Feith BridgeLogiQ allows authors to define complex tables, using Row and Col attributes, as well as Headers and ID attributes.</p> |
| <p>(i) Frames shall be titled with text that facilitates frame identification and navigation</p> | <p>Supports</p> | |
| <p>(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p> | <p>Supports</p> | <p>Feith BridgeLogiQ does not create flickering content.</p> |
| <p>(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.</p> | <p>Supported with Exception</p> | <p>If the BridgeLogiQ page is not compliant with the provisions of 1194.22 in any other way, a text-only equivalent of the content will be provided to users. Whenever the content of the formatted page is changed, the text-only site would be updated, as well. The current version does not have this feature, but the delivered version will.</p> |
| <p>(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.</p> | <p>Supports</p> | <p>Feith BridgeLogiQ includes the ability to create and embed JavaScript in a web form, which could be used to display content or create interface elements.</p> |
| <p>(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).</p> | <p>Supports</p> | |
| <p>(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p> | <p>Supports</p> | <p>Feith BridgeLogiQ allows authors to include form controls, including a tooltip for labeling the control, and with all required information included with the control.</p> |

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| <p>(o) A method shall be provided that permits users to skip repetitive navigation links.</p> | <p>Supported</p> | <p>A link to main content will be provided if unnecessary text or links would be read first.</p> |
| <p>(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p> | <p>Supports</p> | <p>The use of JavaScript within a web form to require specific timing is controlled by the author.</p> |

Section 1194.31 Functional Performance Criteria - Detail

| Criteria | Supporting Features | Remarks and explanations |
|---|--------------------------------------|---|
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | Supports | Feith BridgeLogiQ provides direct support for assistive technologies via the Windows MSAA API. Feith BridgeLogiQ |
| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Supports | Feith BridgeLogiQ provides direct support for assistive technologies via the Windows MSAA API |
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided | Supports | Feith BridgeLogiQ does not require hearing on the part of users. |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | Supports | Feith BridgeLogiQ does not require hearing on the part of users. |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | Supports | Feith BridgeLogiQ does not require speech on the part of users. |
| (f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | Supports with some exceptions | Keyboard access to most functionality of Feith BridgeLogiQ is provided. Minor exceptions including: Selecting file cabinets and placement of digital signatures |

Section 1194.41 Information, Documentation, and Support - Detail

| Criteria | Supporting Features | Remarks and explanations |
|---|----------------------------|---|
| (a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge. | Supports | Feith BridgeLogiQ provides electronic versions of all product support documentation |
| (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. | Supports | Feith BridgeLogiQ provides information on accessibility features in the documentation. Electronic versions of all product support documentation are provided. |
| (c) Support services for products shall accommodate the communication needs of end-users with disabilities. | Supports | Product support for Feith products is available in a variety of formats both on line and telephonic from Feith Systems and Software, Inc. |